



## SAFETY CRUSADER

### HERO'S IN ACTION – EDITION 2 (PROTESTS)

The already alarming amount of protests in KZN and the Eastern Cape Regions linked to political or poor delivery service seems to be on the rise, and with it brings a whole new risk that needs to be urgently mitigated. **CRUSADE** Logistics in conjunction with our valued customer, has once again effectively used the Company **STOP WORK AUTHORITY** process to circumnavigate a possible event.

# SAFETY CRUSADER

## HERO'S IN ACTION

### SHAUN STORY:

On the Morning of the 18th of May 2016 **CRUSADE** Logistics BVO, Shaun Rajagopal entered Kokstad on the N2 highway (from Durban), to deliver a multi-product load to our customers retail site. On arriving in Kokstad Shaun noticed that the town was disorganized and in a dirty state, he also observed that there were groups of Municipal workers that were standing on the street corners looking agitated.

On arriving at the site Shaun Rajagopal began to follow the **CRUSADE** Logistics flash card procedure for off-loading and then prepared to discharge product with the appointed site Supervisor. Shaun asked the Supervisor if there had been a Municipal strike as there was considerable rubbish in the street. He was informed that there had been a violent protest in Kokstad the previous day.

Shaun began to discharge the ULP and had almost finished when the Retail Manager asked him if he could deliver quicker. As it is not permissible to load or off load with dual pipes at **CRUSADE** Logistics, he informed the Retailer that he could not. Shaun then saw a large mob approaching from a road leading to nearby township and at the same time heard police sirens. Shaun then exercised his **STOP WORK AUTHORITY** and aborted the delivery, with the co-operation of the Retail Manager/Owner the vehicle was safely removed from the site and sent to park at the top of the road near the hospital.

Shaun contacted his Line Manager and with swift co-operation from our Customer, the vehicle was re-routed to another of our customer's site at Mount Fletcher. The protest developed into a violent riot that received Regional coverage in the press, there may be serious consequences if BVO Shaun had not used his **STOP WORK AUTHORITY**.

## PROACTIVE APPROACH

Delivery service protests, although well planned, seem to flare up quickly and usually during peak hour traffic. Many of the protests are turning violent causing a risk to the unsuspecting public - a tanker in the wrong place and time can have catastrophic consequences.

## COLLECTIVE APPROACH

We urge all parties to assist in effectively mitigating this risk, in particular the Retailers as they are the front line and will be the first to identify a possible risk.

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## HERO'S IN ACTION

### SHAUN'S STORY:

Below: A picture of the chaos in the streets outside our customer's site,



Below: A picture of the chaos outside our customer's site shortly after the vehicle left the service station.



## PROACTIVE APPROACH

CRUSADE BVO

Shaun, in conjunction with our Retailer used their STOP WORK AUTHORITY, their quick thinking averted a possible serious event.

## SAFETY CRUSADER

A Company initiative to recognize and reward exceptional Health and Safety achievements

